



IFMA Credentials + Training

Your partner in facility management professional development

Live with you today



Gayle Head
Professional Development,
Sales Manager



Starlyn Chadwick
Account Manager,
Professional Development

About IFMA

International Facility Management Association

45 years | 139 chapters | 130+ countries | 25k members

»»» MISSION

Lead the future of the built environment to make the world a better place.

»»» VISION

We advance our collective knowledge, value and growth for FM professionals to perform at the highest level.

What sets IFMA training apart?

We adapt to your training needs.



How do we build our training + credentials?
With industry expert input + international standards adherence.



We listen to you **and** the experts.



ANAB accreditation



Cutting-edge tech + methodology; best practices in adult learning.



Recurring global analysis of FM competencies + practices.

<p>Master</p> 	<p>Who Experienced Professionals who meet eligibility requirements</p> <p>What Demonstrate mastery of 11 competencies through knowledge and experience</p>
<p>Authority</p> 	<p>Who FMs with strong foundation of FM knowledge</p> <p>What Implement sustainable practices within any facility, regardless of age</p>
<p>Proficient</p> <p>IFMA's CORE Competencies</p>	<p>Who FMs with a strong foundation of FM knowledge who want to round out their skills across the FM body of knowledge</p> <p>What Complete your understanding of all 11 core competencies of FM</p>
<p>Skilled</p> 	<p>Who Individuals seeking to gain knowledge of standards and best practice*</p> <p><small>*Typically FMP earners have at least a year of FM experience</small></p> <p>What Gain knowledge in four foundational competencies</p>
<p>Beginner</p> 	<p>Who New to FM or FM-adjacent role</p> <p>What Gain high-level understanding of role of facility manager</p>

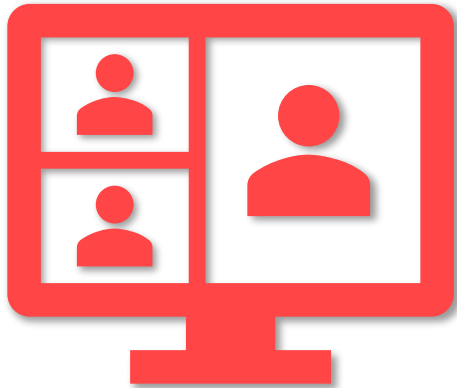
Pathfinding with IFMA professional development

How do you prefer to learn?

Different training needs = different learning formats.
We bring the training to you.



Online, self-paced courses



Informal study group



Virtual or in-person instructor-led classes

Essentials of Facility Management

- ▶ Foundational understanding of FM
- ▶ Key concepts, terminology and daily tasks
- ▶ 10 modules
- ▶ Certificate of verification
 - ▶ Not a credential
- ▶ Translations available: English, Simplified Chinese + Spanish (Latin America)

Beginner

Focus Area 1

4-8 Hours

Introduction to Facility Management

Introduction to Facility Management

What You'll Study

Focus Area 2

6-12 Hours

Operations & Maintenance

Introduction to Operations & Maintenance
The Basics of Building Systems
The Application of Technology in Operations & Maintenance
The implications of Health & Safety in Managing Buildings

Focus Area 3

10-20 Hours

Workplace Management

Supervisory Roles in Facility Work Management
Applying Work Management to Building systems
Work Management Tools in Facility Management
Managing Contractors in Facility Management
Managing and Tracking Customer Relations in FM

Facility Management Professional[®] (FMP)

Knowledge-based, lifetime credential in core competencies.

- ▶ Professionals looking to solidify their foundation of FM knowledge
- ▶ Lifelong credential
- ▶ Optional print materials
- ▶ Students receive FMP designation + digital badge



13-15	Study hours per course (on average)
5.7	IACET CEUs
4	Courses

Sustainability Facility Professional[®] (SFP)

Knowledge-based, lifetime specialty credential in sustainable FM.

- ▶ Facility managers seeking guidance on sustainable strategy + implementation
- ▶ Must have a reasonable foundation of core facility management, such as the FMP
- ▶ Students receive SFP designation, digital badge

46-67	Study hours on average
4.7	IACET CEUs
12	Chapters





7 Core Competencies

Certified Facility Manager® (CFM®)

- ▶ Pinnacle achievement for FM professionals worldwide
- ▶ For experienced FM professionals with the knowledge and competence to apply their expertise across the entire FM body of knowledge



The 11 core competencies of FM



You must meet eligibility requirements

It's based on your work experience

WORK EXPERIENCE	EDUCATION	ETHICS TRAINING
5 years or more in FM*	Any	Required w/in 30 days of passing exam
3-4 years in FM	Bachelors or masters degree in FM	Required w/in 30 days of passing exam

*For those with 5+ years of experience, it must encompass 6 of the 11 competencies

Eligibility questions?
credentials@ifma.org

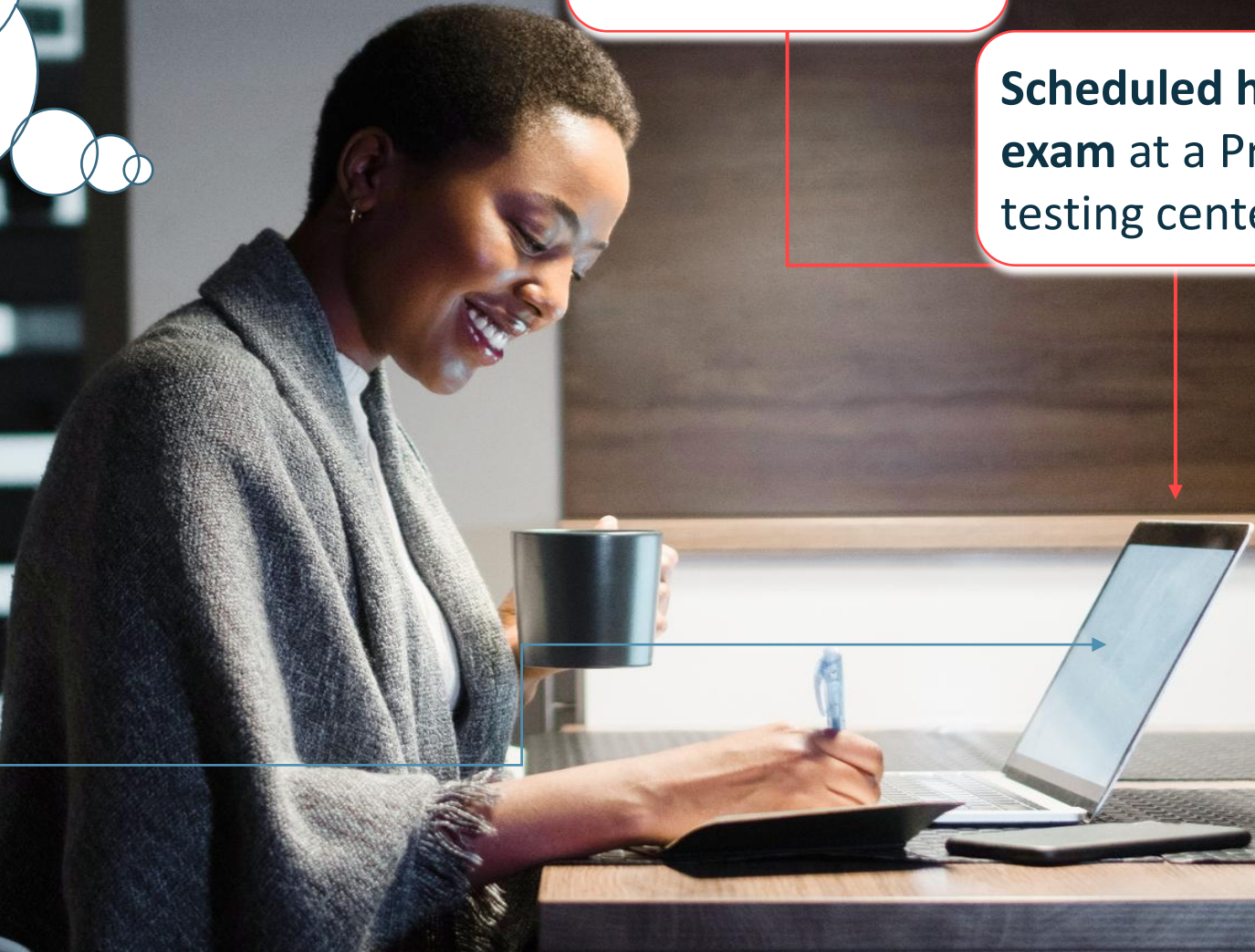


Reviews 11 core competencies on her schedule

Scheduled her CFM exam at a Prometric testing center

Optional: In-person or virtual, instructor-led CFM Prep Workshop

Optional: CFM Knowledge Workshop



*Please Note: Materials offered by IFMA to prepare for the CFM Exam, such as the CFM Exam Prep Workshop and CFM practice exams, are optional study resources and are not a requirement of eligibility, nor are they endorsed by the IFMA Certification Commission.

How do you earn your CFM?

Meet specific eligibility requirements.

Assess your readiness and prepare for the exam.

Submit your application through the IFMA website

Schedule and pass the CFM Exam + take ethics training